

## **Additional Plan Information**

### **Required Equipment**

NationalAccess or Mobile Broadband–capable device

### **Required Minimum Term, Activation Fees, and Early Termination Fee**

- One-year or two-year minimum term required per line
- Activation Fee: \$35 per line
- Activation fees may vary or be waived for business customers that have a Major Account Agreement with Verizon Wireless.
- Early Termination Fee: Up to \$175 per line
- In the Canadian Broadband and Canadian Enhanced Services Rate and Coverage Areas, usage will be charged at a rate of \$0.002 per KB or \$2.05 per MB.
- In the Mexican Enhanced Services Rate and Coverage Area, usage will be charged at a rate of \$0.005 per KB or \$5.12 per MB.
- In the Bermuda, China, Dominican Republic, India and Israel Enhanced Services Rate and Coverage Areas, usage will be charged at a rate of \$0.02 per KB or \$20.48 per MB. You must add I-Dial to your account to roam in many destinations. To add I-Dial to your account, and for more information on Wireless Data Roaming in Canada, Mexico, Bermuda, China, Dominican Republic, Guam, India, Israel, Saipan and South Korea, call (800) 922-0204 or visit [www.verizonwireless.com/naroaming](http://www.verizonwireless.com/naroaming). Only the Canadian Broadband Rate and Coverage area supports EVDO.

### **Taxes, Surcharges, and Fees**

- 1-year or 2-year contract term required.
- Tolls, taxes, surcharges, and fees, such as E911 and gross receipt charges, vary by market and as of April 1, 2009 add between 5% and 37% to your monthly access fees and airtime charges.
- Monthly Federal Universal Service Charge (varies quarterly based on FCC rate) is 11.3% on interstate and international telecom charges.
- Monthly Regulatory Charge (subject to change) is up to 2¢ per line.
- Monthly Administrative Charge (subject to change) is 6¢ per line.
- The Federal Universal Service, Regulatory, and Administrative Charges are Verizon Wireless charges, not taxes. For more details on these charges, call (888) 684-1888.

### **Important Customer Information**

**For more information, refer to the Customer Agreement or speak with a Sales Representative. Service is subject to the Customer Agreement, which you should read before activating service.** Plans not available in all areas. Credit approval required. Billing, shipping and end–user address must be within the Verizon Wireless licensed and service areas where the wireless phone number is issued.

### **NationalAccess / Mobile Broadband**

Subject to VZAccess<sup>SM</sup> Acceptable Use Policy, available at [www.verizonwireless.com/datausage](http://www.verizonwireless.com/datausage). To make sure you have coverage in newly expanding

markets, from the VZAccess Manager, go into **OPTIONS** and click **ACTIVATION** while in the National Enhanced Services Rate and Coverage Area every three months. This may alter your Rate and Coverage Area. You are responsible for maintaining virus protection when accessing service.

NationalAccess / Mobile Broadband is for individual use only and is not for resale. Charges for Quick 2 Net® or dial-up calls will be based on the cell sites used and time of day at the telephone switching office that carries your call, which may be different from the time of day shown on your device. Rates do not apply to credit card or operator-assisted Quick 2 Net or dial-up calls, which may be required in certain areas. Usage rounded up to the next full minute. Charges start when you first press **CONNECT** or the call connects to a network on Quick 2 Net or dial-up calls. Time may end several seconds after you press **DISCONNECT** or the call otherwise disconnects. For Quick 2 Net or dial-up calls, we only bill for those calls that are answered (which includes Quick 2 Net or dial-up calls answered by machines). Quick 2 Net or dial-up calls to "toll-free" numbers are toll-free; you will be billed airtime.

**Data Plans and Features: Permitted Uses.** You can use our Data Plans and Features for accessing the Internet and for such uses as: (i) Internet browsing; (ii) e-mail; (iii) intranet access (including accessing corporate intranets, e-mail and individual productivity applications made available by your company); (iv) uploading, downloading and streaming of audio, video and games; and (v) Voice over Internet Protocol (VoIP).

**Data Plans and Features: Prohibited Uses.** You may not use our Data Plans and Features for illegal purposes or purposes that infringe upon others' intellectual property rights, or in a manner that interferes with other users' service, interferes with the network's ability to fairly allocate capacity among users, or that otherwise degrades service quality for other users. Examples of prohibited usage include: (i) server devices or host computer applications, including continuous Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections, or peer-to-peer (P2P) file-sharing applications that are broadcast to multiple servers or recipients such that they could enable "bots" or similar routines (as set forth in more detail in (iii) below) or otherwise denigrate network capacity or functionality; (ii) as a substitute or backup for private lines or dedicated data connections; (iii) "auto-responders," "cancel-bots," or similar automated or manual routines that generate amounts of net traffic that could disrupt net user groups or e-mail use by others; (iv) generating "spam" or unsolicited commercial or bulk e-mail (or activities that facilitate the dissemination of such e-mail); (v) any activity that adversely affects the ability of other users or systems to use either Verizon Wireless' services or the Internet-based resources of others, including the generation or dissemination of viruses, malware, or "denial of service" attacks; (vi) accessing, or attempting to access without authority, the information, accounts or devices of others, or to penetrate, or attempt to penetrate, Verizon Wireless' or another entity's network or systems; or (vii) running software or other devices that maintain continuous active Internet connections when a computer's connection would otherwise be idle, or "keep alive" functions, unless they adhere to Verizon Wireless' requirements for such usage, which may be changed from time to time. By way of example only, you may not use a Data Plan or Feature for web broadcasting, or for the operation of servers, telemetry devices and/or Supervisory Control

**and Data Acquisition devices.**

You may assess and monitor your own data usage during a particular billing period, including during the Return Period under your Worry Free Guarantee, by accessing My Account online, or by contacting Customer Service.

**Approximate Data Usage Examples:** Basic information and examples showing the approximate data usage for several common Internet activities appear below.

The speed of the Verizon Wireless data network is measured in Kilobits (kb) per second. However, the amount of data transmitted over the Verizon Wireless data network is measured in Kilobytes (KB), Megabytes (MB) or Gigabytes (GB).	
<b>Bit</b>	A unit of information that represent a single character.
<b>Byte</b>	A unit of information composed of 8 bits.
<b>Kilobyte</b>	1024 bytes (measuring the number of kilobytes tells you the size of a file and/or the amount of data you have used).
<b>Megabyte</b>	1024 Kilobytes (measuring the number of megabytes tells you the size of a file and/or the amount of data you have used).
<b>Gigabyte</b>	1024 Megabytes (measuring the number of gigabytes tells you the amount of data you have used).

<b>Examples</b>	
<b>Application</b>	<b>Approximate Size</b>
E-mail (1 text page without attachments)	3 KB
Word Document (5 text pages)	70 KB
Typical Web Page lookup <sup>1</sup>	300 KB
Low Resolution Digital Photo	500 KB
PowerPoint Presentation (20 pages text & light graphics)	3 MB
<b>Note:</b> The above examples are just estimates, based on approximate size assumptions. <b>Actual file sizes and user experiences will vary.</b>	
<sup>1</sup> <i>Graphically intense pages or pages with video can exceed 3MB.</i>	

The Data Plans or Features are for individual use only and you may not offer them for resale. We further reserve the right to take measures to protect our network and other users from harm, compromised capacity or degradation in performance. These measures may impact your service, and we reserve the right to deny, modify or terminate service, with or without notice, to anyone we believe is using Data Plans or Features in a manner that adversely impacts our network.

We may monitor your compliance, or the compliance of other subscribers, with these terms and

conditions, but we will not monitor the content of your communications except as otherwise expressly permitted or required by law. See [www.verizonwireless.com/privacy](http://www.verizonwireless.com/privacy).

**Connecticut Customers:** If you have any questions about your bill or concerns about your service, please call Customer Care at: (800) 922-0204 or dial \*611 from your wireless phone. If you are a Connecticut customer and we cannot resolve your issue, you have the option of contacting the Department of Public Utility Control (DPUC): Online: [www.state.ct.us/dpuc](http://www.state.ct.us/dpuc) Phone: (866) 381-2355; Mail: Connecticut DPUC, 10 Franklin Square, New Britain, CT 06051.

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